



Margaret Halsmith

B Psych, BA, Dip Ed

Director and Principal Practitioner

Margaret came to Dispute
Resolution after a career in
psychology and education which
informs her uniquely effective
approach to her practice.

Halsmith Dispute Resolution (HDR) was established by Margaret in 1996 as her specialist dispute resolution practice. From 1996 to 2017 Margaret mediated full time. During 2018 Margaret has shifted into providing online Professional Development including supervision, coaching, mentoring, mini workshops and more for experienced and for new practitioners throughout Australia and New Zealand.

Based in Perth, <u>HDR</u> practiced state-wide from Esperance to Kununurra as well as interstate and overseas.

Margaret is widely acknowledged as being among Australia's foremost mediators. For over 20 years Margaret has mediated full time, enthusiastically providing best practice Mediation, including Family Dispute Resolution (FDR) for two to 30 participants. She is now passing her expertise on to the mediation community.

Margaret also consults in complaints and conflict management and dispute system design to organisations from all sectors of business and government.

MEDIATION PRACTICE AREAS

INTERPERSONAL AND RELATIONSHIP

Aged Care, Apology, Child Migrant, Defamation, Disability, Discrimination, Elder, Employment, Interpersonal, Institutional, Inheritance, Reparative, Reconnection, Sexual Harassment, Sexual Abuse, Wills, Youth

BUSINESS AND COMMERCIAL

Business to Business, Bullying, Commercial Complaints, Contracts, Employment, Family Business, Franchising, Industrial Relations, Succession, Tax, Tenancy, Insurance, Property, Sexual Harassment, Workplace

COMMUNITY AND GOVERNMENT

Apology, Complaints, Disability, Education, Elder, Government, Neighbourhood, Public Policy and Process, Sexual Harassment, Sport & Recreation, Telecommunications, Victim Offender

FAMILY AND EXTENDED FAMILY

Aged Care, Child Support Payment, Child Protection, Children's Living Arrangements, Elder, Estate Planning, Family Business, Family Dispute Resolution, Inheritance, Parenting, Property, Reconnection, Separation, Sexual Abuse

ABOUT PROFESSIONAL DEVELOPMENT

Halsmith Dispute Resolution Professional Development (HDR PD) provides Mediators, FDRPs, Conciliators, Conference Chairs with ideas, energy and clarity for excellence in practice.

HDR PD takes a light-hearted approach while linking excellence in practice and thoroughness in rationale.

MONDAY MODULES & THURSDAY TOPICS

Monday Modules & Thursday Topics are each a series of eight sessions, mostly on consecutive weeks, which explore and unpack one mediation stage per week. Margaret provides a clear framework and rationale from which the small group of 4 to 6 participants are assisted to devise suitable interventions for their practice.

COACHING for MEDIATOR ACCREDITATION

The aims of these sessions is to increase capacity to become nationally accredited; to conduct competent mediations; start to identify your style of mediation. Margaret assists you to design an environment which benefits each participant.

OTHER PD with HDR

Margaret provides a range of other very small group and individual <u>Professional Development</u> sessions, mostly online. Included are defusing, debriefing, mentoring and bespoke PD.

Please refer to hdr.net.au for more HDR PD.

QUALIFICATIONS

Margaret is qualified at graduate and postgraduate levels in psychology, geography and education and training.

ACCREDITATIONS

- Accredited Mediator NMAS (National Mediator Accreditation System through the Mediator Standards Board)
- Accredited Mediator Advanced Resolution Institute
- Accredited & Registered FDR Practitioner no R1002758 under the Family Law Act 1975
- Accredited Mediator IMI (International Mediation Institute)
- Appointed mediator under Aged Care Act 1997 (Cth) and Principles 2000-2008

MEMBERSHIP OF MEDIATION PANELS

- The Law Society of Western Australia
- Small Business Development Corporation
- Aboriginal Mediation Service, Perth
- Office of the Franchising Mediation Advisor
- APRA AMCOS Resolution Pathways
- WA Sports Federation Panel
- Westrain

MEMBERSHIP OF DETERMINATION PANEL

Independent Assessment Panel, Anglican Church

CURRENT & RECENT PROFESSIONAL ROLES & AFFILIATIONS

Margaret actively contributes to the development of Dispute Resolution worldwide. In addition to her Dispute Resolution practice, Margaret holds positions in a number of organisations which directly influence dispute resolution in Australasia, Western Australia and internationally.

Australasia

• Margaret is the Immediate Past Chair of Resolution Institute: the Australasian not-forprofit organisation formed in 1989 to serve the community by promoting and facilitating the use of consensual dispute resolution processes. She held the position of Chair for 10+ years until stepping down in late 2017. Annual Reports describe the achievements of Resolution Institute and LEADR during that period, the most publicly influential of which was the integration into LEADR of IAMA (Institute of Arbitrators and Mediators Australia) to form Resolution Institute.

- Margaret is an Honorary Life Member of Resolution Institute and a Resolution Institute Luminary
- Margaret is a founding member of ADRAC (Australian Dispute Resolution Advisory Council).
- Halsmith Dispute Resolution was a member of FRSA (Family and Relationship Services Australia) since its inception until 2018.
- Margaret was a member of the APS DR& P IG (Australian Psychological Society Dispute Resolution and Psychology Interest Group) until 2016.
- Margaret is a member of the Executive Committee of EMAN (Elder Mediation Australasian Network).
- Margaret is author of 'Civic dialogue leading respectful conversations' in So you want to be a leader? Philip Crisp (ed) 2015.
- Margaret was a member of NADRAC from 2008
 until its closure in late 2013. NADRAC advised the
 Federal Attorney General and federal courts
 and tribunals with respect to ADR issues with a
 view to achieving and maintaining a high
 quality, accessible, integrated federal ADR
 system.
- Margaret is a member of the 2019 National Mediation Conference Design Committee Western Australia
- Margaret was a member of the Executive Committee of the WA Chapter of Resolution Institute for fifteen years to 2017.
- Margaret was a founding member of the Executive Committee of LEADR & IAMA FDRP SIG (Family Dispute Resolution Practitioner Special Interest Group).
- Margaret was the Deputy Convenor of WADRA (Western Australian Dispute Resolution Association) 2010 - 2017.
- Margaret initiated SCRAM (Schools Conflict Resolution and Mediation competition) through WADRA and was Convenor of the SCRAM Committee from 2000 - 2007.
- Margaret facilitated the introduction of mediation into the Children's Court in partnership with Youth Legal Service (YLS) in 2006 – 2008 and in 2018 in partnership with YLS and Legal Aid WA.
 International
- Margaret was a Member of the IMI Independent Standards Commission which created and oversaw international mediator competency standards.
- Margaret was a member of the organising and implementing committees of the Global Pound Conference
- Margaret is an author, with Profs Carroll and Allen of Apologies, Mediation and the Law: Resolution of Civil Disputes